

**Interreg  
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## ***Best practice and future steps***

**Adaptation and assimilation programs and counteracting social isolation of migrants, including information, psychological, linguistic, cultural, educational and social support**

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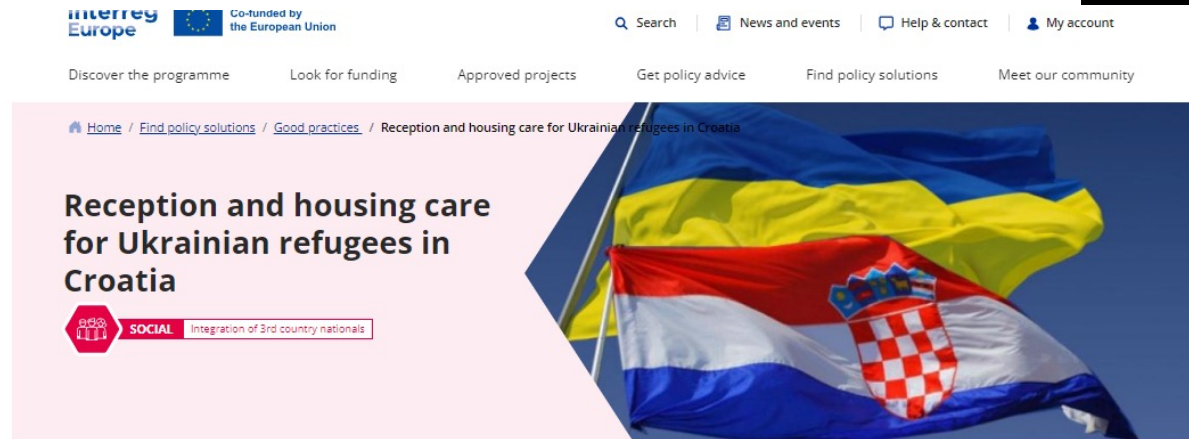
## Best practice

- Presented in previous two TNM
- In 1TNM presented housing and International child festival
- In 2TNM presented language support program, employment service, education and psychological support



# Best practice

# Published on Interreg Europe web page



The screenshot shows the Interreg Europe website header with the logo and 'Co-funded by the European Union'. Navigation links include 'Discover the programme', 'Look for funding', 'Approved projects', 'Get policy advice', 'Find policy solutions', and 'Meet our community'. A search bar and 'News and events', 'Help & contact', 'My account' links are also present. The breadcrumb trail reads: Home / Find policy solutions / Good practices / Reception and housing care for Ukrainian refugees in Croatia. The main heading is 'Reception and housing care for Ukrainian refugees in Croatia'. A tag 'SOCIAL Integration of 3rd country nationals' is visible. The background image shows the Ukrainian and Croatian flags.

About this good practice

Resources needed

Evidence of success

Potential for learning or transfer

Further information

Good practice owner

By project **SIRM** Published on 10 October 2023 Croatia

## About this good practice

Croatia assisted in the reception and care of Ukrainian refugees, as well as in donations of equipment and materials since very beginning of the conflict. First step when crossing border is registration for temporary protection and transport in appropriate accommodation. Since 25 February 2022, the Directorate of Civil Protection has put into use 46 facilities for the care of displaced persons, one laundry company and one transport company. 22 facilities were mobilized (3 Reception and 19 Collective Accommodations), and on the basis of public procurement, persons are accommodated in 24 collective accommodation. Refugees were firstly accommodated in shelters: Reception Center Gospić, Osijek and Varaždin. After medical assistance refugees are reassigned in private accommodation. The Directorate of Civil Protection has published a Public Call for bids for the owner of the housing unit for housing care of displaced persons from Ukraine in individual accommodation. After the verification of the housing unit, the contract between the Ministry of Internal Affairs, the Directorate of Civil Protection and the owner of the housing unit is signed. All of refugees accommodated in private accommodation must be registered through the eVisitor system or in competent police station. Result of this kind of housing solutions is integration of refugees in Croatian society, providing them all the necessary help ensuring and them safe environment.

# CROATIA FOR UKRAINE

## Some best practice from country level

- **City of Zagreb – psychological help –new integrated approach**

Integracija Grada Zagreb > Novosti > Psihološka podrška za izbjeglice iz Ukrajine



### Psihološka podrška za izbjeglice iz Ukrajine

U Društvu za psihološku pomoć dostupna je usluga psihološke podrške namijenjena djeci, mladima i roditeljima/skrbnicima, izbjeglicama iz Ukrajine koji su na privremenom smještaju na području Hrvatske.

Savjetovanje se provodi na engleskom ili ukrajinskom jeziku te po potrebi uz prevođenje, uživo u prostorijama Centra za djecu, mlade i obitelj Modus u Zagrebu ili prema dogovoru u kolektivnom smještaju.

Za više informacija slobodno kontaktirajte Centar Modus Društva za psihološku pomoć putem maila [modus@dpp.hr](mailto:modus@dpp.hr) ili na broj telefona 01 4826 111.

*Psihološka je podrška omogućena u sklopu projekta „Očuvanje mentalnog zdravlja i pružanje psihosocijalne podrške djeci i skrbnicima iz Ukrajine u Hrvatskoj“ koji financiraju UNICEF Ured za Hrvatsku i Zaklada Solidarna.*

# CROATIA FOR UKRAINE

## Some best practice from country level

- **City of Osijek –one info point for all services**





# CROATIA FOR UKRAINE

Some best practice from country level

- Lika county –children integration pictures instead of language barrier's



SLIDE 6



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# Bilateral visit Ireland -Croatia-Italy



MTU Sanctuary Scholarships  
MTU International office





***Bilateral visit  
Ireland –Croatia-Italy***





# Next steps

1. Action inspired by bilateral visit. Provision of scholarships for Ukrainian migrants. Special emphasis on the recognition of diplomas and the possibility of accommodation
2. Action inspired by members of local stakeholder group. Food festival – Migrants presenting their cuisine.



# Time for questions ?

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*The project ACRONYM is implemented in the framework of the Interreg Europe programme and co-financed by the European Union.*

[www.interregeurope.eu](http://www.interregeurope.eu)



# Thank you!

[www.interregeurope.eu/ACRONYM](http://www.interregeurope.eu/ACRONYM)



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