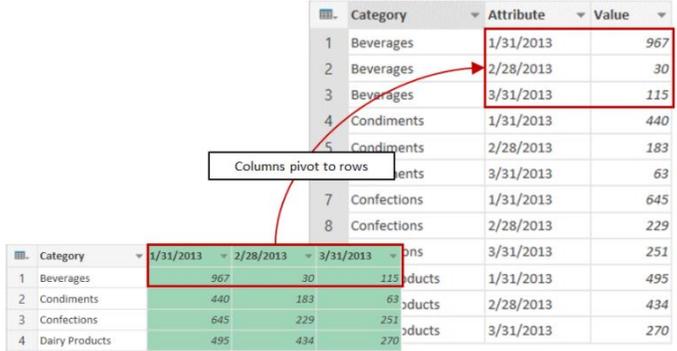| **FAQ from the online webinar on January 20, 2021** **Module I - Data and Business Analytics**	
General info about the Baltics Digital Skills Development Program	
What is Baltics Digital Skills Development Program?	Baltic Digital Skills Development program is established within the framework of [Microsoft Global skilling initiative](#) and will be based on [Microsoft Learn](#) role-based learning. Main focus of the program is to equip audience with computing and AI skills by offering learning pathways and credentials, and by offering "Learning-by-doing" approach to apply newly acquired skills into the "real-life" work experience. The program consists of two modules – the first module Data and Business Analytics and the second module "Low-code, No-code platform fundamentals". Participant can choose to learn one or another module or both. More info can be find in the program landing pages for each country [Latvia](#), [Lithuania](#), [Estonia](#)
Do I have to pay to participate at the program?	Studies are **free of charge** except if you decide to continue studies and prepare for an exam to get a Microsoft Certificate, then certain fees apply.
Can I change or add module during the learning course?	Send an e-mail to skills@lu.lv with request to join or switch to other module.
Even though I did not register for another module II, can I study and take the exam for both modules?	You can study both modules and take both tests.
Is there any chat group for the participants of the program?	All information about the program and courses are available in the program landing pages for each country [Latvia](#), [Lithuania](#), [Estonia](#) and also in the [e-learning platform](#). All resources are available in [Microsoft Learn](#) platform. Participants can reach out to program organizers using [LUMIC FB profile](#) or sending an e-mail to [skills@lu.lv](#). There is community group named Microsoft Learning established by one of Program participant in the **Discord platform**. All participants who want to learn together, share experience, and ask questions to other participants or program organizers, are more than welcome to join. Link to join: **https://discord.gg/cuFq48BNeA**
Course content and recourses	
Where to find course content and learning materials?	Course content with all the links (learning path) you can find in the program landing pages for each country [Latvia](#), [Lithuania](#), [Estonia](#) and also in the [e-learning platform](#). All resources are available in [Microsoft Learn](#) platform.

Are Microsoft learning materials only available in the e-learning platform (moodle)?	No. All Microsoft learning materials for the courses (learning paths) are also available in the program landing pages for each country Latvia, Lithuania, Estonia. But if you want to view recordings from online webinars and see presentation then you will need to log in in the e-learning platform using GUEST log in and password that was provided by e-mail. Instructions how to access e-learning platform is HERE.
How to find courses in www.microsoft.com?	To access needed learning materials, don't forget to register (if you haven't done it yet) on the Microsoft Learn platform. Please find instructions how to use Microsoft Learn platform and start you learning journey: • Participants from Latvia • Participants from Lithuania • Participants from Estonia We have also consolidated all learning path in the Microsoft Learn platform, making it even easier to truck your progress of the course: • Module I – Business and Data Analytics • Module II – Low-code/No-code platform fundamentals
Did last week session took place	Yes you can access last weeks session here: https://edu.lu.lv/course/index.php?categoryid=253 (Here is the instruction how to log in: https://1drv.ms/b/s!AqbexP-sTLb7k8VImErjXkYxtAB6HQ?e=M3T6ZQ
Can I use Power BI trial version with my personal Gmail account?	In order to use Power BI, you will need to have Microsoft account. Instructions: https://1drv.ms/b/s!AqbexP-sTLb7k8VN2LsQYxElre3NaQ?e=9MPvQY
Hello, I would like to ask if we will get a access to Power Platforms? I have tried to login to this, but login is possible only with work/ school accounts, but not a personal account.	In order to use Power BI, you will need to have Microsoft account. Instructions: https://1drv.ms/b/s!AqbexP-sTLb7k8VN2LsQYxElre3NaQ?e=9MPvQY
How to get access to Power BI?	Please find instruction how to install and get access to Power BI tool.
Do we should have Power BI PRO?	No, you don't have to. In the margins of the course, it will be sufficient to have Power BI Desktop, that is for free. Here's how to get started with Power BI.
What i have to do when data (in visuals) does not show in LAB when I open them in Power BI?	Data is not automatically showing in Power BI Desktop if it is not previously loaded to it. You need to load new data using Get Data function or use Power BI Desktop file with loaded data.
Will someone explain how to install Power apps?	More instructions and guidelines for Power Apps installation will be provided in the upcoming webinars.
The content of this program, does it have any similarities with the DA-100 material?	Most learning path are the same for DA-100. There are more recourses you can learn.

Am I the only one who cannot do labs, because the data does not show when i open power bi?	Data is not automatically showing in Power BI Desktop if it is not previously loaded to it. You need to load new data using Get Data function or use Power BI Desktop file with loaded data.
Why in slide is mentioned in Power BI Desktop section ""Python, Themes, RLS creation""? What is the connection between them	You can edit & transform visuals using different tools. Including python scripts. Most of the advanced stuff is done with DAX.
What data and from where to get data? Shall we have some examples of data - excels, web, SQL - or shall we prepare the excel for ourselves	You get XLSX, CSV, SLQ and other data examples in the Microsoft Lab. Just follow the course.
I see in questions several answers regarding virtual machine with Power BI and labs with data there, but don't understand where should I see it? I have completed already 6 modules from the 1st block, but haven't seen any virtual machine or lab option there.	Keep studying. The LAB will soon be available. You can also jump right to it.
Is it possible to import data sets from other BI tools such as Looker?	It is possible to import data sets from other tools if they are stored in one of supported connectors https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-data-sources. If it is not supported we advice to export data from Looker to CSV and then import into Power BI Desktop.
Can I connect it to Bloomberg or Factset data?	Usually commercial platforms are protected from data extraction, but you can try WEB or CSV connector: https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-connect-to-web-by-example
Can i import data from the clipboard?	Yes, you can use this function, also demonstrated in Webinar 1: https://docs.microsoft.com/en-us/power-bi/connect-data/desktop-enter-data-directly-into-desktop#:~:text=With%20Power%20BI%20Desktop%2C%20you,Data%20from%20the%20Home%20ribbon.
I try the sample data as shown but I cannot load. (Icon is blanked and what shown in video is yellowish) I mean that I try to ""get sample data"" into my PBI desktop, it can connect as normal but when the table is viewed on screen, I cannot select the icon to ""load"" it. Any procedure is wrong and how I can achieve it ?	Maybe you need to select table you want to select by checking checkbox:
What can be the problem the load do not works then want get data from exel in Power BL Desktop?	Power BI is not working with old Excel versions with .xls extension, open file in Excel and save it as .xlsx.
Is there a detection and elimination of outliers feature in Power BI?	There are several ways how to do it with built in functions (https://powerbi.microsoft.com/en-us/blog/anomaly-detection-preview/) or DAX: https://www.youtube.com/watch?v=RoglNZ2dXW8
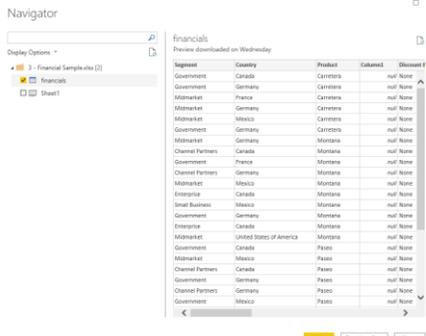
Is there a back button in data modification/transformation?	Yes, you can navigate all changes in Power Query using Applied steps window: https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-query-overview
What does it mean: ""Unpivot other columns""? What happens to the data in this case?	It means you can you can transform selected columns into attribute-value pairs where columns become rows. Practically it means you split column values from table view to record view: It is needed to be able to get to transactional type of data and do new aggregations. https://support.microsoft.com/en-us/office/unpivot-columns-power-query-0f7bad4b-9ea1-49c1-9d95-f588221c7098
In table relationships view there is a possibility to create multiple sheets. For what reason?	It allows to create several logical views of your data model: https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-modeling-view

Online webinars

How to join online webinars?	Please find instructions how to join online webinars via Microsoft Teams LIVE Event.
Will online webinars be recorded and available later?	Yes. All online webinars will be recorded and will be available in the e-learning platform to all registered participants.
Will presentation slides and data from online webinars be available for download?	Yes. All presentation slides will be available for participants use in the e-learning platform to all registered participants.
How long online webinars will take place?	Online webinars are taking place every Wednesday at 18:30 for 8 weeks. Duration of each webinar will be up to 90 minutes. Schedule of the webinars you can find in the program landing pages for each country Latvia, Lithuania, Estonia and also in the e-learning platform

E-learning platform (Moodle)

What is the e-learning platform?	Program partner University of Latvia has created dedicated space for the program in the e-learning platform (Moodle). In this platform you will be able to find: • Course content with all the learning links • Presentations • Recording of the webinar • Q&A section from the webinar

	• Additional recourses • And pass the final test at the end of the program (additional information will be shared about the test)
How to log in to the e-learning platform?	Please find and use [instructions](#) how to log in in the e-learning platform with guest account.
Do we have to create our own accounts or should learn using guest account?	No, you do not need to create your own account in order to access learning materials, online webinar recordings and presentations. You can use guest account. Use [instructions](#) how to log in with guest account.

Learning process	
Where can register for the final test?	Final test will be taking place in [e-learning platform](#) and more details about the final test will follow and will be shared with all registered participants. Stay tuned.
How many times you can try to redo the final test?	Every participant will have opportunity to pass final test 2 times in order to complete program successfully. More details about the final test will follow and will be shared with all registered participants. Stay tuned.
Will the test take place online?	The final test will be available on the e-learning platform
Is the test based on practical knowledge of just the power BI or it is from the learning path lessons?	The test is based on both.

Certification	
What is the Baltic Digitals Skills Development Program Certificate that will be issued by University of Latvia?	After the end of the course to receive Baltic Digitals Skills Development Program Certificate that course module has been completed successfully, participant will have to pass final test that is prepared by Program Leaders. University of Latvia will issue digital Baltic Digitals Skills Development Program Certificate that will be available also in pdf. format for download and participants will have the opportunity to update their social media profile with digital badge. This certificate is for **free at no cost and is available to all particpants.**
What is Microsoft Certificate?	After completing the course, you have opportunity to continue your learning journey and improve your knowledge by signing up for exam to pass [Microsoft Certificate](#). [Microsoft Certifications](#) give a professional advantage by providing globally recognized and industry-endorsed evidence of mastering skills in a digital and cloud businesses. With industry-recognized certifications, you'll have the opportunity to update your LinkedIn profile and increase opportunities to attract recruiters and potential employers for job opportunities. Certifications are a powerful asset for job seekers and those looking to advance in their career. In fact, certifications help make hiring easier, helping job seekers stand out. [Learn more.](#) **Certain fees apply** to pass exam to receive Microsoft Certificate. [Learn more](#)

Is Microsoft certificate available in Estonia?	You can get Microsoft certification, no matter where you are. Check out the link for more details https://docs.microsoft.com/en-us/learn/certifications
What is the difference between Baltic Digitals Skills Development Program Certificate and Microsoft Certificate?	Baltic Digitals Skills Development Program Certificate confirms your knowledge and completion of the course and **it is for free at no cost.** Microsoft Certifications give a professional advantage by providing globally recognized and industry-endorsed evidence of mastering skills in a digital and cloud businesses. **Certain fees apply to pass exam to receive Microsoft Certification.**